

Blanket Accident / Sickness

The following standard is provided to assist the insurer in submitting a filing. This is a brief synopsis and not intended to be all-inclusive or contain all requirements or exceptions. All references should be reviewed for compliance. References beginning with “31A” refer to Utah Code and those beginning with “R590” refer to department rules under Utah Admin Code. As required by § 31A-21-201(2), the insurer is responsible for assuring that all filings submitted are in compliance. Filings found to be out of compliance may be referred to our Market Conduct Division for review and possible action.

Filing

Subject	Citation	Description
Combination	R590-220-12	A filing that incorporates Accident & Health insurance and other insurance must be filed under all applicable instances and reference each SERFF tracking number in the Filing Description.
Confidentiality / Classification of Documents	63G-2-309 R590-220-16	An issuer may consider some of the information filed to be privileged, proprietary, or confidential. For consideration, a request must be submitted that complies with Section 63G-2-305.
Content Standards	R590-220-5(1)	Accident & Health insurance that incorporates multiple products must comply with the applicable content standard for each Type of Insurance (TOI).
Filing Submission	31A-21-201 R590-220	A licensee and filer are responsible for assuring that a filing, defined in R590-220-4(10), is in compliance with Utah laws and rules. Non-compliant filings will be rejected and not considered filed with the department.
Form Number	R590-220-7(1)(b)	Each form must be clearly identified by a unique form number, and the form number cannot be variable.
Multi-Line	R590-220-6(2) & (3) R590-220-7(3)	Utah does NOT allow multi-line submissions. All filings must be submitted by Market Type (group or individual) and Type of Insurance (TOI).
Policy & Related Forms	31A-1-301(71) & (142) R590-220-7(3)	The policy is the enforceable contract. A policy consists of ALL related forms.
Variability	R590-220-6(4)(f) R590-220-7(1)	All variable data must be bracketed and explained, either by imbedding in the form, or by a separate form identified by its own unique form number AND edition date. Changes to variable data must be filed prior to use. Blank spaces must be completed in John Doe format.

General

Subject	Citation	Description
Age	31A-22-613 R590-126-6(8)	If age is used as a determining factor affecting premium or coverage it must be disclosed.
Appeal / Grievance Process	31A-22-629 R590-203 R590-192-8	Utah adopted the federal claims regulations for adverse benefit determination and grievance review processes.
Application	31A-21-201(3)(a)(iv) R590-220-7(2)	All policy and certificate filings must include the application or reference the SERFF tracking number.
Arbitration	R590-122	If included, a permissible arbitration provision must be properly disclosed in the policy, certificate, application, and enrollment forms. It may not deprive Utah courts of jurisdiction over an action against an insurer. Permissible: -Optional binding arbitration at the exclusive election of an insured party. -Both compulsory and optional binding arbitration at the election of either the insured or the insurer. NOT permissible: -Compulsory non-binding arbitration
Beneficiary / Estate	31A-22-614(4) R590-192-12(12)	Following an insured's death, all unpaid benefits are to be issued to the beneficiary or estate without a dollar limit to be considered good faith.
Cancellation, Renewability, and Termination	R590-126-5(3)	Each policy must include a renewal or non-renewal provision. Such provision must be appropriately captioned, and must appear on the first page of the policy.
Certificate	31A-21-311	The certificate must contain a summary of all the benefits, exclusions and limitations, and any rights of conversion.
Claim Settlement	31A-26-301 & 301.6 R590-192	Provide fair and rapid settlement of claims and protection of claimants from unfair claims settlement practices. Interest must be paid when claim is not paid timely.
Company Name & State of Domicile	31A-21-201, 301 & 311	The exact name of the insurer and its state of domicile must appear conspicuously on all forms that constitute a policy. Variability is not permitted.
Definitions	31A-1-301 R590-126-3	Forms must comply with these definitions and any others, as applicable.
Electronic Notices	31A-21-316	Electronic notifications must provide consumer awareness, consent, and be filed with the Department.

Endorsement or Rider	31A-21-106(2) R590-126-6(3) & (4)	An in-force contract may not be modified unless it is in writing and requires a signed acceptance by the policyholder. If additional premiums are charged, the premium must be disclosed in the policy or certificate.
Felony, Riot, Insurrection or Illegal Activities	31A-21-201(3) R590-126-4(4)	Losses must be directly resulting from an insured's voluntary participation.
Grace Period	31A-22-607	Policies must provide a 30 day grace period and cannot be terminated prior to the end of the grace period.
Incontestability	31A-22-609	Only a fraudulent misstatement regarding insurability is a basis for avoidance after coverage has been in effect for two years.
Incorporation by Reference	31A-21-106 Bulletin 94-1	A form may not incorporate any provision not fully disclosed, unless citing a federal or state law, rule, or public directive.
Jurisdiction	31A-21-314	Policy cannot contain any provision requiring it to be construed according to the laws of another jurisdiction, or deny Utah courts jurisdiction.
Limitation of Actions	31A-21-313	No action may be brought against an insurer until the earlier of: 60 days after proof of loss, waiver by the insurer of proof of loss, or the insurer's denial of payment, and must commence within three years after the inception of the loss.
Limitations or Exclusions	31A-21-201(3) R590-126-4	Forms must not limit or exclude coverage or benefits except as those outlined or approved by the commissioner.
Nondiscrimination Among Health Care Professionals	31A-22-618 R590-126-3	No insurer may unfairly discriminate against any licensed class of health care provider when the treatment is within the scope of the provider's license.
Notice and Proof of Loss	31A-21-312 Bulletin 87-6	Proof of loss provision must allow the insured or claimant to file the notice and/or proof of loss as soon as reasonably possible.
Notice of Termination	31A-22-716	Every policy must include a provision that obligates the policyholder to give 30 days prior written notice to each member.
Overpayment / Payment Recovery	31A-26-301.6(14) 31A-21-108 R590-131-8(6)	Recovery of an amount improperly paid must be in accordance with the timeframes outlined in statute.
Premium Change	31A-21-106(2)(b) 31A-21-302 R590-126-5(14)	A change in premium is only allowable at renewal and in specific circumstances.
Replacement	R590-126-9	Notice required when sale involves replacement of another policy, if applicable.
Return of Premium	31A-21-302 31A-21-315	Any excess premium must be returned without being requested.
Usual & Customary	31A-21-201(3)(a) R590-126-3(48) R590-126-6(5)	The use of "usual & customary" or a similar term must be defined.

Dependent

Subject	Citation	Description
Administrative or Court Ordered Coverage	31A-22-610.5	Coverage must be provided without regard to open enrollment, dependency, residency or service area. Unless otherwise specified in a court order, coverage must remain in force as it would for any other dependent.
Coverage from the Moment of Birth or Date of Placement	31A-22-610	<p>If a policy provides coverage for any member of a policy or certificate holder's family, the policy must provide coverage for:</p> <ol style="list-style-type: none"> 1. A newborn child from the moment of birth; and 2. An adopted child, from the moment of birth if placement for adoption occurs within 30 days of the child's birth, or from the date of placement if placement for adoption occurs 30 days or more after the child's birth. <p>Placement for adoption cannot be defined more restrictively than the assumption and retention by reason of a legal obligation.</p>
Dependent Eligibility	31A-22-610.5	<p>If dependents are covered, the following apply:</p> <ul style="list-style-type: none"> - dependents must be covered up to age 26 - all dependents must be treated equally (step, court or administrative ordered, etc) - cannot require financial dependency - cannot require residency status - cannot require student status - coverage must continue in force through the last day of the month

Disabled Dependents	31A-22-611	A policy that provides dependent coverage must comply with terminology and eligibility of an impaired dependent.
Enrollment when Additional Premium not Required	31A-22-610(2)(e)	If additional premium is not required for a new dependent, the insured has 30 days from the denial of claim to enroll the child.
Specific		
Subject	Citation	Description
Accident Benefit Standards	R590-126-7(6) & (7)	All forms must comply with the required standards.
Additional Disclosures	R590-126-6(7)	Required disclosure or notice based on coverage and benefit types.
Coordination of Benefits	31A-22-619 R590-131-8(2)	Coordination of benefits is not allowed as this product does not meet the definition of a plan. The only exception is an accident-only policy.
Emergency Services	31A-22-627	Minimum requirements and definition of Emergency Medical Condition.
Fracture	R590-126-5(12)	A policy may not limit benefits to "full or complete" fractures or dislocations only.
Mini-COBRA	31A-22-722	Required offering of an extension of benefits.
Non-Policyholder Enrollment	31A-1-301(14)	An enrollment or application form is NOT applicable.
Notice to Buyer	R590-126-6(7)	Required disclosure.
Post Hospital Admission	R590-126-5(7)	A policy providing convalescent / extended care benefits CANNOT condition the benefits for admission less than 14 days after discharge from the hospital.
Preexisting Conditions	31A-22-605.1 R590-126-3(38) R590-126-4(2) R590-126-6(6)	A preexisting condition cannot be defined more restrictively than outlined in statute. Preexisting limitations must appear as a separate paragraph.
Probationary Period	R590-126-4(1)(c)	Accident policies cannot contain probationary or waiting periods.
Reasonable Time Limits	31A-21-201(3)(a)(i)	Benefit time limits that exceed 30 days for a specific condition are considered unfair and not in the public interest.
Time Limit for Occurrence of Loss	R590-126-5(10)	If a loss occurs within 180 days from the date of an accident, benefits must be payable.
Reporting		
Subject	Citation	Description
Discontinuance	31A-22-607(3)	Notice of non-renewal is required no sooner than 90 days of renewal. When discontinuing or non-renewing a plan the issuer must include the number of policyholders, covered lives affected, and identify plan(s) currently marketed as the most similar replacement.
Plan of Orderly Withdrawal	31A-4-115	Prior to withdrawing from offering a line of insurance, a carrier must submit: -a request in writing for approval by the commissioner, -a notification of intent to appropriate divisions, and -a copy of the above information via SERFF.
Withdrawal of Previous Filing(s)	R590-220-5(8)	Notification to the department when no longer offering a form, rate, or supplementary information.